

ImmStack.ai Privacy Policy (U.S.)

Effective date: September 10, 2025
Who we are: ONEMOREWORLD INC. doing business as ImmStack.ai (ImmStack, we, us).
How to contact us: support@immstack.ai

1. What this Policy covers

This Privacy Policy explains how we collect, use, disclose, and protect information when you use ImmStack.ai and related apps, APIs, and sites (Service). It applies to users located in the United States. The Service is software for legal professionals. We are not a law firm and do not provide legal advice. See our Terms of Service for more.

Beta status: The entire Service is in Beta and provided as-is. Features, telemetry, and data flows may change as we improve reliability and safety.

2. Key definitions

- **Personal Information:** information that identifies or is reasonably linked to an identifiable person.
- **Customer Content:** documents, data, prompts, and outputs you or your team upload or generate in your workspace. This may include client case materials, evidence, and sensitive identifiers that you choose to process.
- **Service Data:** technical, device, and event data we generate to operate, secure, and improve the Service.

3. Notice at collection: categories, sources, and purposes

We collect the following categories from you, your organization, and integrations you connect. We do not sell or share Personal Information for cross-context behavioral advertising and we do not use targeted advertising.

Category	Examples	Source	Purpose	Sold or Shared
Account data	name, email, firm, role, settings	you	create and manage account, authentication, communications	No

Customer Content	case docs, evidence, prompts, outputs	you, your integrations	provide core features like intake automation, evidence analysis, petition drafting; security and support	No
Service Data	IP, device, event logs, performance metrics, error reports, basic analytics	automatic	security, fraud prevention, reliability, troubleshooting, quality and safety, product improvement	No
Communications	support tickets, feedback	you	respond to requests, improve support, product research	No

4. How we use information

- Provide, operate, maintain, secure, and troubleshoot the Service.
- Improve quality and safety, including model quality checks, abuse prevention, and reliability testing.
- Product analytics limited to our operations, not for advertising.
- Legal compliance, fraud prevention, and protecting rights.
- Training of foundation models on Customer Content occurs only if you separately opt in. By default we do not use Customer Content for model training.

5. AI outputs and automation

The Service uses automated processing to generate drafts and analyses. Outputs can be wrong or incomplete. You must review and verify outputs before use in any legal or client matter.

6. When we disclose information

We disclose information only as needed to run the Service or as required by law:

- **Subprocessors:** hosting, storage, monitoring, email, authentication, AI model providers under written contracts, etc
- **Corporate events:** merger, acquisition, financing, or sale of assets.
- **Legal:** to comply with law or protect rights, safety, and security.

We do not sell Personal Information and do not share it for cross-context behavioral advertising.

7. Your privacy choices and rights

Depending on your state, you may have rights to access, correct, delete, or obtain a portable copy of Personal Information, and to appeal denials. Submit requests in-app or email support@immstack.ai. We may verify identity before acting.

Opt-out signals: Where required, we honor recognized universal opt-out signals such as Global Privacy Control for sale/sharing or targeted advertising.

Non-discrimination: We will not discriminate against you for exercising your privacy rights.

8. State addendum (summary)

- **California CPRA:** notice at or before collection; rights to know, delete, correct, and opt out of sale/sharing; sensitive data limits; right to limit use of sensitive PI in certain cases. We do not sell or share. [Fact] CPRA §1798.100
- **Colorado CPA:** rights to access, correction, deletion, portability, opt-out of sale, targeted ads, and profiling; recognition of AG-approved UOOM including GPC. [Fact] Colorado AG UOOM program.
- **Texas TDPSA:** rights to know, access, correct, delete, portability, and opt-out of sale, targeted advertising, and certain profiling; controller duties.

If these laws conflict with this Policy, we will follow the law.

9. Children

The Service is for professional use and is not directed to children under 13. We do not knowingly collect Personal Information from children under 13. If you believe a child has provided Personal Information, contact us and we will delete it.

10. Security

We use reasonable administrative, technical, and physical safeguards, including encryption in transit and at rest, access controls, logging and monitoring, vulnerability management, and incident response. No method of transmission or storage is 100 percent secure.

11. Retention

- Customer Content: retained until you delete it or 30 days after account closure, whichever comes first.
- Logs and telemetry: typically 12 months.
- Backups: typically 30 to 35 days.
We may retain limited records to meet legal obligations, resolve disputes, or maintain security.

12. Data locations and transfers

We primarily process data in the United States. If a subprocessor stores or accesses data from another country, we will apply reasonable safeguards and update our subprocessor list.

13. Your responsibilities

You are responsible for obtaining consents and providing any notices required to process Customer Content in the Service, and for verifying AI outputs before use.

14. Changes to this Policy

We may update this Policy to reflect changes in technology, law, or our operations. If changes are material, we will notify you in-product or by email and update the effective date.

15. How to contact us

- Email: support@immstack.ai
- Dispute resolution and venue are governed by our Terms of Service.