

ImmStack.ai — Terms of Service (U.S.)

Effective Date: September 10, 2025

Entity: ONEMOREWORLD INC. (“ImmStack,” “we,” “us,” “our”).

Service: ImmStack.ai and related apps, APIs, websites, and documentation (collectively, the “Service”).

Important: We provide software, not legal services. The Service is a drafting and automation tool for professionals. It **does not** provide legal advice, and it **does not** guarantee any immigration outcome. **You must review, edit, and approve all outputs before using them.**

Beta status and “as is” notice

The Service and all **features are in Beta**. This applies to every feature whether or not it is labeled Beta, Preview, or similar. The Service may be incomplete, may change at any time, may be unavailable, may produce incorrect or harmful outputs, and may be withdrawn without notice. You must independently verify outputs before use. **You use the Service at your own risk.**

1) Acceptance

By creating an account, accessing, or using the Service, you agree to these Terms and our Privacy Notice (together, the “Agreement”). If you do not agree, do not use the Service.

2) Who May Use the Service (U.S.-Only)

You represent and warrant that:

- a) You are **at least 18** and located **physically in the United States**;
- b) You are a **licensed U.S. attorney** or authorized staff/contractor working under supervision of a licensed U.S. attorney;
- c) You will use the Service **only for U.S. matters** and in compliance with all laws and professional-responsibility rules (including supervision duties).

3) No Legal Advice; Professional Responsibility Rests with You

- a) ImmStack is **not a law firm** and does **not** provide legal advice or legal representation.
- b) **AI outputs can be wrong, incomplete, or out-of-date.** You must independently verify all facts, citations, templates, checklists, calculations, and drafts.
- c) **No outcome guarantees.** Government decisions (e.g., USCIS) are outside our control.
- d) You are solely responsible for **deadlines, filings, and client communications**, and for ensuring your use of the Service complies with ethics rules (e.g., supervision of nonlawyer tools).

4) Accounts & Security

Keep your credentials confidential. You're responsible for all activity under your account. Notify us promptly of any suspected unauthorized use.

5) Your Content & Client Data

a) **Ownership.** As between you and us, you own Your Content (client data, documents, prompts, outputs).

b) **License to Operate the Service.** You grant us a **non-exclusive, worldwide, royalty-free license** to host, process, store, transmit, display, and create derivative works of Your Content **solely to provide, maintain, secure, troubleshoot, and improve the Service** (including quality, safety, and model/system tuning).

c) **Third-Party Processors & AI.** We may use reputable third-party providers (including AI model providers and infrastructure). We implement contractual and technical measures we deem reasonable, but cannot guarantee third-party compliance. See our Privacy Notice for details.

d) **Permissions.** You represent you have obtained all necessary **consents and rights** to upload and process Your Content (including from clients and co-counsel). Do **not** upload content you lack rights to use.

e) **Sensitive Data.** Avoid uploading unnecessary sensitive identifiers (e.g., SSNs, full payment card data). If you choose to, you do so at your own risk.

f) **Retention & Deletion.** We may retain logs and backups for security, compliance, and continuity. You may request deletion of specific workspace data; some data may persist in backups for a limited time.

6) Acceptable Use

You will **not**:

- use the Service to commit fraud, forge evidence, mislead government agencies, or violate immigration/ethics rules;
- violate law, IP, or privacy rights;
- probe, scan, or attack our systems;
- scrape or bulk export in a way that circumvents intended use;
- reverse engineer, decompile, or use the Service to build a competing model or dataset;
- misrepresent AI-generated content as human-verified without review.

We may suspend or terminate accounts for violations.

7) IP; License to You; Feedback

a) **Our IP.** The Service, software, models, and content we provide are owned by us and our licensors and are protected by IP laws.

b) **Your License.** We grant you a **limited, revocable, non-transferable, non-sublicensable** license to use the Service solely for your firm's internal professional work.

c) **Feedback.** You grant us a **perpetual, irrevocable** license to use feedback and suggestions **without restriction** and **without compensation**.

8) Free Access Today; Pricing May Change

The Service is currently offered **at no charge**. We may introduce paid plans or usage limits in the future. We will provide notice (e.g., in-product or email). **Continuing to use after pricing takes effect means you accept the charges.** You can stop using the Service anytime before charges begin.

9) Beta Features

The entire Service is Beta. All features are provided "as is" and "as available," even if not specifically labeled Beta or Preview. Features may change, break, lose data, or be removed at any time without notice. We may throttle, limit, or suspend Beta access. Support is best-effort. You are responsible for backing up Your Content and for verifying all outputs before using them for any legal or client purpose.

10) Availability; Support

The Service may be unavailable for maintenance, updates, or events outside our control. We do not provide uptime commitments, response time commitments, or any service level agreement unless we agree in writing. Best-effort support only.

11) Electronic Communications & E-Sign

You consent to receive notices electronically. Where applicable, you agree that electronic records/signatures have the same effect as paper.

12) Third-Party Services

If you enable integrations (e.g., storage, email, calendars), their **terms and privacy policies** apply to your use of them. We are **not responsible** for third-party services.

13) Disclaimers

THE SERVICE, ALL FEATURES, AND ALL OUTPUTS ARE **PROVIDED "AS IS" AND "AS AVAILABLE,"** INCLUDING DURING BETA. TO THE MAXIMUM EXTENT PERMITTED BY

LAW, **WE DISCLAIM ALL WARRANTIES**, EXPRESS OR IMPLIED, INCLUDING ACCURACY, RELIABILITY, NON-INFRINGEMENT, MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE.

14) Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW:

a) WE ARE **NOT LIABLE** FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES; AND

b) OUR **TOTAL LIABILITY** FOR ALL CLAIMS **WILL NOT EXCEED \$1000**.

Some jurisdictions do not allow certain limitations; where prohibited, the limitation applies to the **minimum** extent permitted.

15) Your Indemnity

You will **defend, indemnify, and hold harmless** ImmStack and its officers, directors, employees, and agents from and against claims, damages, losses, liabilities, costs, and fees (including reasonable attorneys' fees) arising out of: (i) Your Content; (ii) your use of the Service; (iii) your violation of this Agreement or law; or (iv) your violation of third-party rights.

16) Dispute Resolution; Arbitration; Class-Action Waiver

PLEASE READ CAREFULLY — THIS AFFECTS YOUR RIGHTS.

a) **Informal Resolution.** Before filing a claim, you agree to email us a brief written notice and attempt to resolve in good faith within 30 days.

b) **Arbitration.** If not resolved, **any dispute** arising out of or relating to this Agreement or the Service will be **resolved by binding arbitration** under the **Federal Arbitration Act** and administered by the **American Arbitration Association (AAA)** under its **Commercial Arbitration Rules**. A single arbitrator will conduct proceedings in **San Francisco, California**, in English. Judgment on the award may be entered in any court of competent jurisdiction.

c) **Class/Representative Actions Waiver.** Disputes must be brought **only in your or our individual capacity**, not as a class or collective action.

d) **Small-Claims Exception.** Either party may bring an individual claim in **small-claims court**.

e) **Sexual Assault/Harassment Carve-Out.** To the extent required by law, this arbitration clause does **not** apply to claims of sexual assault or sexual harassment if you elect to bring such claims in court (see **Ending Forced Arbitration of Sexual Assault and Sexual Harassment Act of 2021**).

f) **30-Day Opt-Out.** You may opt out of arbitration by emailing us within **30 days** of first acceptance with your name and the email associated with your account; the subject must state: "Arbitration Opt-Out."

17) Export & Sanctions

You will not use the Service in violation of U.S. export controls or sanctions and are not a person or entity subject to U.S. sanctions.

18) Termination

You may stop using the Service at any time. We may suspend or terminate access (with or without notice) for any reason, including AUP violations, security risks, or non-use. Upon termination, your license ends and you must stop using the Service. Sections that by their nature should survive (e.g., 3, 5–7, 10, 12–19) **survive** termination.

19) Changes

We may modify this Agreement. If we make material changes, we'll provide notice (e.g., in-product or email). **Continued use** after changes become effective constitutes **acceptance**.

20) Miscellaneous

This Agreement is the **entire agreement** between you and us, superseding any prior agreements. If any provision is unenforceable, the remainder remains in effect. You may not assign without our consent; we may assign to an affiliate or in connection with a merger, acquisition, or asset sale. **Governing law** (without regard to conflicts rules) is the **law of Delaware**, except that the **FAA** governs arbitration (Section 16). Venue for any court proceedings (e.g., small-claims or confirmation) is **San Francisco County, California**.

21) Contact

Questions or notices (including arbitration opt-out): **support@immstack.ai**